when I upload the system crashes, why?
Posted by mymistral - 2008/11/22 13:56
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I bought a smart ari component content, but when I upload the system crashes, why?

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Re:when I upload the system crashes, why?
Posted by admin - 2008/11/22 18:02
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Hello,

Could you please describe the exception you get (if any) and what actions do you take before the system crashes. It also will be useful if you could give us access to your Joomla! system back end so we could login and have a look at the issue. Please send us credenials by email.

Regards,
ARI Soft

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Re:when I upload the system crashes, why?
Posted by goncalo - 2008/12/03 14:51
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I got the same problem here:

Fatal error: Maximum execution time of 30 seconds exceeded in /home/virtual/aulaforex.com/libraries/joomla/filesystem/archive/zip.php on line 291

Thanks in advance for you help
GonÐ·alo

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Re:when I upload the system crashes, why?
Posted by admin - 2008/12/03 14:57
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This is probably because you PHP is running in safe mode and has max_execution_time setting = 30 seconds. This time is not enough to install the component in your case.

You should increase this value or if this is not possible you should extract the component from archive and indicate the folder you have extracted to as "Install from Directory" field in Joomla! Extension Manager. Then proceed with installation from directory.

Regards,
ARI Soft

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Re:when I upload the system crashes, why?
Posted by goncalo - 2008/12/04 07:48
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Thanks a lot for the prompt reply!

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Re:when I upload the system crashes, why?
Posted by mariner - 2009/09/28 05:54
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Hello,
  I had the same problem on localhost/wampserver.

Unzipped and stuck in joomlas 'tmp' folder.

It worked - installed fine.

And for the sake of those searching the forum...

the error message trying to install normally was

Fatal error: Maximum execution time of 30 seconds exceeded in

Very cool component.

-JMB

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