Jaccordian Module not doing javascript drop down
Posted by econveyors - 2013/07/15 15:32
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I am using the Arisoft Content Module to produce a list of additional benefits in a site but the drop down effects are not working.

I am attaching the code I am using in the module http://www.ari-soft.com/images/fbfiles/files/j_accordian_text_addl_benefits.txt http://www.ari-soft.com/images/fbfiles/files/j_accordian_text_addl_benefits.txt http://www.ari-soft.com/images/fbfiles/files/j_accordian_text_addl_benefits.txt

Thank you for your help!

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Re:Jaccordian Module not doing javascript drop down
Posted by admin - 2013/07/15 15:40
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Hello,

Could you provide a link to a page where we can see the problem? It can be a conflict with a 3rd party extension.

Regards,
ARI Soft

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Re:Jaccordian Module not doing javascript drop down
Posted by econveyors - 2013/07/15 16:34
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That would be a great help. Here is a link to the page that it is running on.

http://www.thetoolboxsystem.net/products-services/product-catalog.

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Re:Jaccordian Module not doing javascript drop down
Posted by admin - 2013/07/15 16:57
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Open "System - ARI Smart Content" plugin settings page and set "All components" parameter to "Yes".

Regards,
ARI Soft

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Re:Jaccordian Module not doing javascript drop down
Posted by econveyors - 2013/07/15 17:14
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The system plugin is set to yes. That was one of the first things I did. A screenshot is attached. Everything if activated. Something is not working right at all and is worrying me as far as this component right now. http://www.ari-soft.com/images/fbfiles/files/System_Plugin_Activated.doc

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Re:Jaccordian Module not doing javascript drop down
Posted by admin - 2013/07/15 17:16
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We wrote about Joomla! plugin called "System - ARI Smart Content". Open plugin settings page and set "All

components" parameter to "Yes".

Regards,
ARI Soft

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Re:Jaccordian Module not doing javascript drop down
Posted by econveyors - 2013/07/15 17:18
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The screen shot attached shows that the Ari Smart Content System Plugin is enabled and All components is set to Yes. The box below says: com_content and I left it as is. Does it need to say something else to work in a module also?

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Re:Jaccordian Module not doing javascript drop down
Posted by admin - 2013/07/16 05:57
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Currently conflict occurs between "ARI Smart Content" and another extension which uses jQuery javascript library, but it seems "All components" parameter doesn't work properly. It can be a problem with Joomla! cache. Try to clean it.

If it doesn't help could you provide a temporary access to your J! backend by email so we can investigate the problem in more details?

Regards,
ARI Soft

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Re:Jaccordian Module not doing javascript drop down
Posted by econveyors - 2013/07/16 12:29
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I have cleared the cache and made sure everything is purged and it is still not working. I will send an email with temporary access so you can take a look.

Thank you very much for your help. I will make sure to post on Joomla about your assistance. You will have the email by 9:00AM EDT.

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Re:Jaccordian Module not doing javascript drop down
Posted by econveyors - 2013/07/17 12:55
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Thank you very much for taking a look at this. Could you let me know what was wrong with it?

I am in and out quite a bit today, but will post to Joomla about your help tomorrow.

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Re:Jaccordian Module not doing javascript drop down
Posted by admin - 2013/07/17 12:59
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It seems this is a problem with an extension which uses to optimize javascript loading. We updated the component to avoid the problem.

Regards,
ARI Soft

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