
No access to product license

Posted by enete - 2009/10/20 16:57

Hallo Ari-Soft-Team,

We bought Ari Smart Content and paid for by Visa. At activation i can only select testing-license. You can help us. Many greetings from Germany.

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Re:No access to product license

Posted by admin - 2009/10/20 20:12

Hello,

You can read about licenses in our F.A.Q. section 4. In brief, after your purchase we need to make sure your payment is verified. Usually it takes several days (2-3). For this short period you may generate temporary 3-weeks license in member area. The product will work correctly and have full functionality with this license but you could use it for limited time. When your payment is verified may generate full license key in member area.

Regards,
ARI Soft

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Re:No access to product license

Posted by enete - 2009/10/21 08:23

OK, i still have a question: Where i can find german languagefiles for the backend.

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Re:No access to product license

Posted by admin - 2009/10/21 08:26

Sorry, but it comes only with English language, but if you want, you can create your own language theme in 'Languages' section on the component backend.

Regards,
ARI Soft

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