
Cant Install

Posted by yorkweb - 2009/02/06 21:47

Hi

I cant seem to install the component at all. I've tried all ways I can think of but keep getting the error message:

There was an error uploading this file to the server.

I've checked the permissions etc etc and even tried installing other components just to check there isnt something else wrong.

Really need to get this working as want to use it as an alternative to yoocarousel which has issues when using the loadposition tags within content

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Re:Cant Install

Posted by admin - 2009/02/06 21:50

Hello,

Try install it from directory. For this upload the component to server by FTP, unzip it and go to install page on your Joomla backend and choose install from dir option.

Regards,
ARI Soft

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Re:Cant Install

Posted by yorkweb - 2009/02/06 22:08

Thanks - installed now

Nice to see such quick support - hope the coms as good ;-)

Another issue though... why do I only have a testing license that expires in 2 weeks - I paid \$35 for the full component didn't I??

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Re:Cant Install

Posted by admin - 2009/02/07 08:52

Hello,

About license you can read here <http://www.ari-soft.com/F.A.Q./232-F.A.Q.html#232> . In brief, you can generate production license after your payment is verified.

Regards,
ARI Soft

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