
This webpage has a redirect loop - error message

Posted by eugenio - 2013/12/20 19:24

Hi there.

I have ARI Quiz" v. 3.3.4 installed in my Joomla 2.5.8 website.

This component has been working perfectly for about 12 months but it's now displaying an "error message" when people try to access the main ari-quiz page with more than 500 quizzes available.

Not sure what happen. No changes done on my side.

Do you know why is Ari Quiz not loading and displaying the "redirect loop - error message"?

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Re:This webpage has a redirect loop - error message

Posted by admin - 2013/12/20 19:33

Hello,

Could you provide a link to a page where we can see the problem and a temporary access to your J! backend by email so we can investigate it?

Regards,
ARI Soft

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Re:This webpage has a redirect loop - error message

Posted by eugenio - 2013/12/21 17:25

Hi there.

I have sent my joomla backend information now.

Cheers.

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Re:This webpage has a redirect loop - error message

Posted by admin - 2013/12/21 18:01

It seems this is a problem with MijoSEF extension. SEF router which is included into "ARI Quiz" works fine with Joomla! SEF, but it seems MijoSEF uses it incorrectly. You can contact MijoSEF developers so they investigate this problem.

As a temporary solution disable SEF for "ARI Quiz" in MijoSEF config. For this open "MijoSEF -> Extensions" page and set "Router" parameter for "com_ariquiz" to "Disable SEF".

Regards,
ARI Soft

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